



## ENABLING CHEAPER TELEPHONY FOR OFFICE AND HOME WORKERS

Flexible working packages, including home working, are common place within local and central government authorities. However, telephony costs for home workers can increase significantly when employees have to dial-in to meetings or discuss issues with office-based staff over the phone. M-Call helps manage this situation and control telephony costs.

### Case Study:

- A government authority has a mobile telephony package which means that all mobile calls made to the office are free
- They have an office PBX supporting dial-through
- m-Call is installed on employee phones
- Calls made from m-Call enabled phones are intercepted and routed via the office PBX via dial-through, avoiding mobile call charges
- Where Wi-Fi is available calls may be routed over VoIP

All calls made on m-Call enabled devices are free; whether initiated from within the office or at home

### Key Features

- m-Call is supported on a wide number of mobile phone platforms:
  - [Symbian / S60](#), [Blackberry](#), [iPhone](#), [Android](#), [Windows Mobile](#)
- As the m-Call application is device-independent it has the ability to deliver the same functionality on certain rugged devices or handheld computers:
  - [Motorola](#), [Intermec](#)
- m-Call has close integration with device user experience and no change in user behaviour is required
- m-Call is easy to deploy, application and settings sent over the air direct to the mobile handset
- Compatible with a range of office PBX systems including:
  - [Asterisk](#), [Avaya](#), [Mitel](#), [Broadsoft](#)

### Key Benefits

- Voice call cost control
  - Significant reduction or elimination of costs of calls made within the office or at home
- Lower infrastructure costs
  - No middleware or separate server required
  - Desks phones are no longer needed
- Increased control on mobile usage
  - Local authorities can monitor and control mobile usage

